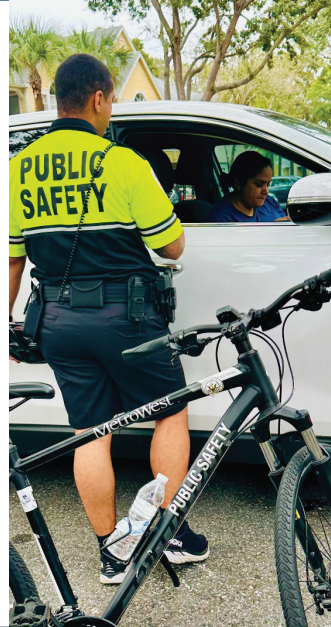


Follow these tips to promote safety within your community:

- **If you see something, say something-** Immediately report suspicious activity to local law enforcement.
- **Lock it, or lose it-** Always secure your vehicle and your home. 92% of vehicle burglaries occur on unlocked vehicles. Double check that your vehicle and home are secured on a regular basis.
- **Listen up-** As good as that song may be, make sure your headphones or ear pods are off while walking/jogging through parking lots and secluded areas.
- **Lighten up-** Well-lit properties are far less likely to be broken into, light is a huge deterrent to criminals. Set timers for your interior lights at home as well, criminals prefer vacant properties to break into rather than occupied.



Useful Resources

- Emergencies- 9-1-1
- Orlando Police Department Non-Emergency- (321) 235-5300
- Orange County Sheriff's Office- (407) 836-4357
- MetroWest Master's Association Office- (407) 601-5995
- Animal Control- (407) 836-3111
- Poison Control- (800) 222-1222
- Child Abuse Hotline- (800) 962-2873

MetroWest

Master Association

2121 S. Hiawassee Rd., Suite 132, Orlando, FL 32835

(407) 601-5995

www.metrowestcommunity.com

Live. Work. Play. Connect.

A connected community is a protected community

MetroWest

Live. Work. Play. Connect.



MetroWest Public Safety thrives off of building relationships with the community!



As a major part of what makes MetroWest such a great place to live and work is interacting and seeing the friendly faces of MetroWest Public Safety (MWPS) throughout our community.

It was determined 10 years ago MetroWest needed a new innovative approach to public safety. At that point after a lengthy analysis of the area the MetroWest Master Association (MWMA) partnered with Critical Intervention Services (CIS), a Florida-based company with a unique methodology and new approach to public safety. MetroWest Public Safety Officers uniquely qualified and diligently screened to fit the needs of the MetroWest community. MWPS officers specialize in building relation-

ship, educating our community members. MWMA Everyone play a role in public safety CIS unique methodology is key in our approach to public safety, the concept of Community and Character Based Protection Initiative (CCBPI) focuses on establishing trust and building relationships in our community. MetroWest Public Safety focuses on creating strong lasting relationships with the community that will strengthen social capital of our community.



Social Capital: Investing in the People

The principle behind social capital is to bring people together through an investment of time and talent to promote public safety. Here at MetroWest Public Safety, the investment is not money, but people: people like you, your neighbors and many other residents who value the peace and safety of living in a community of the highest quality.

Stay connected with MetroWest Public Safety by following us on 

Success Stories: When the community connects, amazing things happen.

MetroWest Public Safety has a variety of different strategies that truly pull the community together. Whether you attend one of our community events, see us riding through your community on a bicycle, or at a business, our priority is fostering the relationships we build in MetroWest.

Here are a few strategies MWPS work with on a daily basis:

- **Crime Free Multi-Housing-** Our Crime Free Housing Program is a state-of-the-art crime prevention program designed to reduce crime, drugs, and gang activity within apartments, condominiums and other rental properties.
- **Crime Free Leasing Standards-** Communities that utilize this program can have a reduction in crime of up to 75%. Our goal is to promote this program and roll it out within all the MetroWest communities.



- **New Resident Contacts-** New residents of MetroWest are welcomed to the community by a member of the MetroWest Public Safety team as an effort to ensure they feel safe and connected.
- **Community Alliance meetings-** Quarterly, MWPS and MetroWest community managers have round table discussions to share information and collectively brainstorm on finding resolutions that managers may be experiencing.

- **Meet the Bus -** Every morning MetroWest Public Safety Officers greet children and their parents at school bus stops within MetroWest in effort to connect with the kids, as well as deter reckless driving around the bus stop by being highly visible.
- **Victim Re-Contacts-** MetroWest Public Safety Officers will reach out to those who have been the victim of a property crime such as burglary, vehicle burglary or criminal mischief. We believe follow-up is extremely important in maintaining the trust that we have with the community.
- **Bike Saturations-** MetroWest Public Safety Officers utilize bicycles and team up together to saturate areas of MetroWest in an effort to be seen and deter crime throughout the community.
- **Emergency Alert System (EAS) -** Our alert system notifies community members and businesses of significant events such as inclement weather, traffic, imminent criminal threat, and natural disasters that directly affect the MetroWest community. To receive these notifications, please contact one of our Public Safety Officers at (407) 473-2021.



These strategies along with the relationships that we continue to build and strengthen with our residents, community members, community partners, and visitors help promote a sense of community and make MetroWest the best place to **LIVE, WORK, PLAY and CONNECT!**